

RETURN EXCHANGE FORM

WANT TO RETURN A PURCHASE

You may return any item for a refund or exchange, within 30 days of receiving the shipment. The item(s) must be unused and in resalable condition, as determined by NzBody. Refunds are issued to the original form of payment within 10 business days of receiving your return. To return an item(s) please follow these steps

1. Fill out the return portion of this sheet and return this form with the product.
2. Items should be folded and packaged in a manner that protects them. We reserve the right to assess any damage incurred during return shipment and to refuse such items if necessary.
3. If you want to exchange an item, you will incur a \$7.00 re-shipping charge*. This can be payable by including a cheque or cash with you return package, or to pay by bank transfer/deposit use your order number as a reference when depositing into account number 06-0483-0102107- 25. If you intend on paying by credit card please fill in the necessary information at the bottom of the page.

Our return address is:

NzBody, 242c Minden Rd, Te Puna RD6, Tauranga 3176

**NzBody will pay the shipping for order inaccuracies and defective merchandise, provided that the damage was not caused by the customer.*

I AM RETURNING:

Order#

Reason Code	Quantity	Product Name	Action
			Replace <input type="checkbox"/> Refund <input type="checkbox"/> Exchange Store credit
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Reason Codes:

WO Wrong item ordered **AL** Arrived too late **CM** Changed
mind **AD** Arrived damaged
WS Wrong product shipped **NE** Not as expected **GR** Gift order
return **DM** Defective merchandise
TB Wrong size (too big) **TS** Wrong size (too small) **DS** Duplicate
shipment **OT** Other_____

I WOULD LIKE IN EXCHANGE:

Quantity	Product Name	Size	Price	Name & Address

***Method of payment for \$7.00 re-shipping fee: bank trans/deposit/cash/cheque/credit card (see below)*

If paying by credit card please fill in the following:

Credit

card# _____ Signature _____

Name on card _____ Expiry _____

Date _____